

MEMO / NOTE DE SERVICE

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From / Expéditeur	Trustee Doug Thompson	
Subject / Objet	Canadian Library Association Conference - Victoria, British Columbia - 21 May 2014	Date: 18 September 2014

PURPOSE

The purpose of this memorandum is to report to the Board on the highlights of the Canadian Library Association Conference in Victoria, British Columbia.

Canadian Library Association Conference

I'd like to begin by expressing my sincere thanks to OPLB Chair Jan Harder, the Library Board and Library Staff for allowing me the opportunity to attend the 2014 Canadian Library Association Conference in Victoria. I would also like to extend my appreciation and gratitude to Committee Co-ordinator, Marc Pellerin for his tremendous preparation and attention to detail in planning my trip.

I was very proud to make a presentation on behalf of the Ottawa Public Library and to share our success stories. The material that was gathered and presented was well received and prompted very positive discussion.

In addition to attending the National Conference, I was also able to visit the Emily Carr and Bruce Hutchison branches. Please find below some comments on my visit.

LIBRARY REPORT

VISITED EMILY CARR BRANCH

GREATER VICTORIA PUBLIC LIBRARY SYSTEM

- 10 Branches – 3 geographic zones
- 500 visits a day
- Open Sundays 1-5pm April 1 – October 30
- Library Card-can add money to card, use to pay for photocopying
- B.C. Library card – come into any Branch get a sticker for card- borrow up to 5 books
- Public can use computers (phones-food)
- This Branch is in leased building in shopping centre-visits doubled in new location
- No Librarian-1 Branch Supervisor-3 full time clerks – 1 post timer – 2 Staff checking in books (volunteers-deliver books to shut ins)
- Unionized staff
- 1 person can book up to 60 books
- Floating library-books borrowed at one Library-returned to another-books stay at returned spot

VISITED BRUCE HUTCHISON BRANCH

- Computerized check out and return
- Teen zone – same color in each library (burgundy)
- Movable shelving
- Art Display – partnership with Community Art Council-exchange every 6 weeks
- Livingroom – small group (libraries-livingroom of community)
- Individual space for people who want to be by themselves
- (Volunteer-libraries) Deliver books to senior shut ins
- Dignity Table
- 40,000 books and or materials per month
- 1500-1800 daily visits-electronic counter
- Larger branches do return books-Community branches on “Floating system”

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Ottawa Public Library Board

DT / JT

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